



TICKET AND ENTRY CONDITIONS

1. In these Conditions:

"Authorised Person" means any of Cricket Victoria and the Venue owner or hirer and their respective management, staff, officials, representative, officers and volunteers.

"Conditions" means the terms and conditions set out in this document, the Cricket Victoria Child and Concession Policy, the Venue Regulations, the Ticket Refund Policy and the Cricket Victoria Privacy Policy which are incorporated into these terms and conditions by reference, together with any amendments or updates to those documents issued by or on behalf of Cricket Victoria from time to time.

"Match" means a cricket match forming part of Cricket Victoria's cricket season, including but not limited to any Victorian Premier Cricket Match, but excluding any Match forming part of Cricket Australia's cricket season unless expressly permitted by Cricket Australia for the purposes of ticketing and refund only.

"Ticket" means a ticket giving entry to a Match or part of a Match in accordance with the details specified on that ticket.

"Ticket Refund Policy" means the Cricket Victoria Refund Policy as applicable to the relevant Match, as amended or updated by Cricket Victoria from time to time, copies of which are available on the Cricket Victoria website at <https://www.cricketvictoria.com.au/terms-and-conditions/>

"Venue" means the entire premises of the Junction Oval, also known as the CitiPower Centre, where a Match is scheduled to take place including all areas controlled by the Venue owner or hirer or Cricket Victoria and all entrance and exit gates as well as all other official installations and areas and such other ground or stadium expressly nominated by Cricket Victoria to which these Conditions apply.

"Venue Regulations" any terms of entry into the Venue prescribed by the Venue hirer or owner to the extent those terms of entry do not conflict with these Conditions.

Application of these Conditions

2. I agree that these Conditions are an enforceable contract between Cricket Victoria and the person possessing, holding or using a Ticket, entering a Venue or attending a Match ("**me**" or "**I**"). In consideration of Cricket Victoria providing me:

- a Ticket to a Match; and/or
- the right to attend a Match now or a future Match; and/or
- entry to a Venue,

I agree that I will fulfil and comply with and cause each person under the age of 18 years of age (or otherwise incapable of giving consent) attending with me or for whom I purchase or provide a Ticket to be aware of, fulfil and comply with, the Conditions.

COVID 19

3. When entering the Venue I agree to be subject to any Victorian Government or Cricket Victoria Health directions (depending on the current safety requirements, directions or guidelines which will change from time to time) including, but not limited to:

- (a) scanning of a QR code upon entry using the Services Victoria app on a smart device to show check-in status to staff as well as proof of vaccination for anyone over the age of 18 or supply of a medical exemption if not fully vaccinated; as may be required by Cricket Victoria or any relevant health authority from time to time
- (b) a temperature check and if my temperature is above the recommended limits imposed by Cricket Victoria or a relevant health authority, or if I show symptoms that may put others at risk, or endanger or impact on public health, I agree that Cricket Victoria reserves the right to refuse me entry or remove me from the Match;
- (c) giving my contact details for COVID-19 contact tracing purposes; and
- (d) providing a declaration and answering any questions relating to COVID-19.

4. When I enter the Venue I agree that I will:

- (a) practice the required social distancing and good hand hygiene;
- (b) follow any seating or operational arrangements required by Cricket Victoria; and
- (c) let someone from Cricket Victoria or the Venue know if I begin to feel ill or develop any COVID-19 symptoms (including fever, cough, sore/s scratchy throat or shortness of breath). Cricket Victoria reserves the right to refuse me entry or remove me from the Match.

5. By buying a Ticket to a Match, I acknowledge that even with capacity and control measures in place at Matches, there remains a risk of transmission of viral illness including COVID-19. By entering the Venue and/or attending the Match, I acknowledge and accept these obvious risks. I will also let any of my guests know this information and make sure they accept these risks.

6. If I don't comply with any directions of Cricket Victoria or representatives of the Venue, I understand that I may be refused entry or removed from the Match.

Venue Entry & Requirements

7. I agree that, for Matches that are ticketed, entry to a Venue to attend a Match requires the presentation of a valid Ticket for that Match that is complete and not defaced or damaged in any way and has not been purchased through a third party or unauthorized seller, for each person, regardless of age, and only allows the person holding that Ticket to attend the Match from the seat or area specified on the Ticket. If a Match is cancelled or curtailed for any reason (including due to adverse weather conditions), there is no obligation on Cricket Victoria to reschedule that Match or, except as otherwise expressly provided in the Ticket Refund Policy, to offer any refund or other compensation.

8. I acknowledge that:

- (a) Cricket Victoria reserves the right at its reasonable discretion, and with reasonable notice where practicable, to make alterations to the time, date or place of a Match and/or to substitute the seat or area indicated on a Ticket with another position. In the event of a material alteration, for a ticketed Match, I may be entitled to a refund to be determined in accordance with the Ticket Refund Policy.
- (b) I am not guaranteed an uninterrupted and/or uninhibited view of a Match from the position provided, and no representation or warranty of any kind is given as to the content or duration of a Match.
- (c) Cricket Victoria does not guarantee protection from the elements or weather from any seat (including any area(s) allocated for general admission) within the Venue and I acknowledge and accept that I am required to take appropriate care for my sun protection and hydration and for the sun protection and hydration of persons under my care.

9. I acknowledge that entry to the Venue is only permitted where I agree to be searched (including my bags, clothes or other possessions) on entry; and my continued presence in the Venue is only permitted for so long as I agree to be searched (including my bags, clothes or other possessions) whenever requested by an Authorised Person. If I refuse to be searched by an Authorised Person or I am found to have in my possession any prohibited or restricted items described in these Conditions, I may be removed from the Venue at the discretion of Cricket Victoria or any other Authorised Person and without any refund or compensation of any kind.

Ticket Refund Policy

10. These Conditions incorporate the Ticket Refund Policy. I acknowledge that I agree to comply with and be bound by the terms of the Ticket Refund Policy. I represent that I have viewed and accepted the terms of the Ticket Refund Policy and that I shall be deemed to have made any subsequent Ticket holder expressly aware of the Ticket Refund Policy and am responsible for ensuring that any subsequent Ticket holder complies with its terms.

Venue Regulations

11. These Conditions incorporate the Venue Regulations, if any. In agreeing to these Conditions, I agree to comply with and be bound by the applicable Venue Regulations together with the directions of any Authorised Person (which includes signage including as published on any scoreboard or public-facing screen). If I fail to comply with the applicable Venue Regulations or directions, I may be refused entry to or evicted from the Venue. In the case of any conflict or ambiguity between any term(s) of these Conditions and any term(s) of any of the Venue Regulations or directions, these Conditions will prevail.

Restrictions on Transfers and Re-sale

12. I must not (i) re-sell or offer for re-sale at a premium any Ticket to a Match (including via on-line auction or classified sites) or (ii) use any Ticket to a Match for advertising, promotional or other commercial purposes (including competitions, trade promotions or travel or hospitality packages) or to enhance the demand for other goods or services, in each case without the prior written consent of Cricket Victoria or (iii) re-sell any Ticket to a Match to any person who will, or is likely to, re-sell any Ticket at a premium (including via on-line auction or classified sites) or use any Ticket to a Match for advertising, promotional or other commercial purposes (including competitions, trade promotions or travel or hospitality packages) or to enhance the demand for other goods or services, in each case without the prior written consent of Cricket Victoria. I am deemed to have made each subsequent Ticket holder expressly aware of the whole of these Conditions and I am responsible for ensuring that any subsequent Ticket holder complies fully with these Conditions.

Scalping

13. Where a Ticket is offered for sale, sold, transferred, used or disposed of in breach of these Conditions or the terms of the Ticket (and any other Ticket for any Match at any Venue that was purchased by the person who has breached this condition), all the affected Tickets will be cancelled by Cricket Victoria without notice and any Ticket holder seeking to use the Ticket may be refused admission to, or evicted from the Venue, by any Authorised Person without refund or compensation of any kind; and the person who has breached this condition must deliver up any and all Tickets in that person's possession at the request of an Authorised Person. In addition, the resale of Tickets in certain circumstances is governed by Ticket sales legislation and may attract criminal penalties.

Prohibited and Restricted Behaviour and Items

14. I acknowledge that I may not bring into or possess in the Venue:

- (a) any article that is, or an Authorised Person considers or identifies as being, offensive, dangerous, hazardous and/or illegal or that may be used or that may be expected to be used as a weapon or a missile or that may compromise or otherwise interfere with the enjoyment, comfort or safety of (or pose a hazard to) any person or security at the Venue;
- (b) alcohol, glass, cans, firearms, weapons, fireworks, animals (other than assistance animals);
- (c) stadium horn (including without limitation, a vuvuzela or caxirola), loud hailer or similar device or loud instrument;
- (d) any camera tripods, monopods, or commercial digital video equipment;

- (e) any mobile phones or smart phones (including iPhones, Androids, etc.) or photographic, video or sound recording equipment (including lenses and digital video equipment) for any purpose other than private, non-commercial and non-promotional purposes.
15. I must not enter the playing field at the Venue at any time without prior written consent from Cricket Victoria and if I enter the playing field without such consent I acknowledge that I will be prosecuted.
 16. I acknowledge that a person who is considered by an Authorised Person to be affected by the consumption of alcohol or drugs in any way may, in any Authorised Person's sole discretion, be refused entry to, or evicted from, the Venue. If I am refused admission to, or evicted from, the Venue by any Authorised Person because I am considered to be affected by the consumption of alcohol or drugs in any way, I will not be entitled to any refund or compensation of any kind.
 17. I must comply with the law. I must not conduct myself in a way that results in Cricket Victoria or any Authorised Person breaching the law. I will at all times comply with all instructions from any Authorised Person and all police officers and security officers. If I fail to comply with any instructions from an Authorised Person, police officer or security officer, I may be refused admission to, or be evicted from the Venue, by any Authorised Person, police officer or security officer without refund or compensation of any kind. I acknowledge that the failure to comply with an instruction may breach legislation and I may be subject to criminal penalties.
 18. I must not hold myself out or otherwise promote myself or any good or service as being associated with Cricket Victoria without prior written consent from Cricket Victoria.
 19. I will not (i) wear or otherwise display political, religious or offensive signage or logos, or (ii) engage in ambush marketing, or (iii) sell or distribute any goods or services or any other matter or thing, or (iv) collect money or orders from any other person at the Venue for goods or services, or (v) distribute political, religious, advertising or promotional material, in each case without the prior written consent of Cricket Victoria. I acknowledge that the failure to comply with this condition may breach legislation and may attract criminal penalties.
 20. I will not engage in any conduct (whether through the use of language, gestures or otherwise) which is likely to offend, insult, humiliate, intimidate, threaten, disparage or vilify any other person (including any player, match official, other official or other patron) on the basis of their race, religion, culture, colour, sexual orientation, descent, nationality or ethnic origin, gender, gender identity, disability, marital status and/or maternity status. If I fail to comply with this condition, I may be refused admission to, or evicted from, the Venue by any Authorised Person without refund or compensation of any kind; and I must deliver up any and all Tickets that I have in my possession at the request of an Authorised Person. In addition, I acknowledge that the failure to comply with this condition may result in the imposition of other sanctions (such as being banned from the Venue in the future) and possible further action including criminal prosecution.
 21. I must not do any of the following in or around the Venue:
 - (a) post, stick or place or attempt to post, stick or place any poster, placard, bill, banner, print, paper or any advertising material on any building structure, fence, tree or cordon without the prior written consent of Cricket Victoria;
 - (b) misuse, deface, damage, remove from the Venue or tamper with or attempt to misuse, deface, damage, remove from the Venue or tamper with any building, seat, chair, toilet, sink, table, structure, vehicle, craft, truck, pipe, tap, tap fitting, conduit, electrical equipment, wiring or sign or excavate or cause to be excavated any part of the area used for any of the Matches or other activities at the Venue;
 - (c) deposit litter, except in a receptacle provided for that purpose;
 - (d) throw or attempt to throw any stone, bottle, projectile or other object;
 - (e) disrupt, interrupt or behave in any manner that may disrupt or interrupt any of the Matches or other activities at the Venue, distract, hinder or interfere with a player, interfere with the comfort of other patrons on their enjoyment of any of the Matches or other activities at the Venue (as determined by Cricket Victoria in its discretion);
 - (f) disrupt, interrupt or behave in any manner that may disrupt or interrupt any accredited camera operator or other accredited broadcast personnel, accredited commentator or accredited media (including photographers on or off the field) or any other accredited official at the Venue;
 - (g) use indecent or obscene language or threatening or insulting words, or otherwise behave in a threatening, abusive, riotous, indecent or insulting manner;
 - (h) interfere with, obstruct or hinder Cricket Victoria or its officers, employees, agents, contractors or volunteers in the exercise of their powers, functions or duties;
 - (i) conduct public surveys or opinion polls, solicit money, donations or subscriptions from members of the public, without the written consent of Cricket Victoria;
 - (j) smoke in areas within the Venue nominated as non-smoking; and/or
 - (k) inflate, or cause to inflate, any balloon, beach ball, receptacle, device or structure without the prior written consent of Cricket Victoria.
 22. I must not (i) use any electronic device (including any smart phone, mobile phone, tablet, laptop computer or other kind of communication device) to engage in any online betting activities in relation to the result, progress, conduct or any other aspect of a Match taking place at the Venue, including but not limited to ball-by-ball spread betting and/or the use of betting exchanges; or (ii) use any electronic device (including any smart phone, mobile phone, tablet, laptop computer or other kind of communication device) to communicate or transmit any form of commentary, data or other material in relation to a Match taking place at the Venue for any commercial purposes (including sports betting or gambling); or (iii) in any way, or seek to in any way, improperly influence by any means whatsoever the result, progress, conduct or any other aspect of any Match taking place at the Venue or offer to any third party any bribe or other reward to engage in such activities. If I am suspected by an Authorised Person of acting or assisting someone acting in breach of this condition I am deemed to have unconditionally accepted and agreed that I will fully cooperate with any enquiries made by Cricket Victoria, Cricket Australia, the International Cricket Council, official cricket authorities and any relevant police and crime prevention authorities (including by providing my name and address, an explanation for my suspicious conduct, and being photographed and/or filmed by an Authorised Person), for the purposes of any criminal investigations or other legal proceedings and/or in connection with any investigation into a potential breach of this condition or domestic or international cricket anti-corruption rules.

Media and Recordings

23. I must not for anything other than private, non-commercial and non-promotional purposes: (i) make any video or sound recording or take any photograph; or (ii) sell, license or otherwise publish, disseminate or reproduce (or permit such), whether in whole or in part, any recordings taken or made inside the Venue (including, without limitation, photographs, video recordings, data recordings or sound recordings) without the prior written consent of Cricket Victoria. If I make any video or sound recording or take any photograph at or in relation to a Match (**Recording**), I agree that I: (a) assign all copyright and all other intellectual property in any such Recording to Cricket Victoria; and (b) consent to use by Cricket Victoria of the Recording for any purpose in any media worldwide. Recordings must not be obscene, abusive, defamatory, offensive or threatening (as determined by Cricket Victoria in its discretion).
24. I must not broadcast or narrowcast by any means whatsoever (including, without limitation, by way of mobile phone or smart phone, modem or other wireless device) any images, sounds, data, results or commentary of, or concerning, any part of a Match or other activities at the Venue without the prior written consent of Cricket Victoria.
25. I acknowledge that Cricket Victoria is the sole owner of the copyright and any other intellectual property rights of any nature whatsoever in and to any recordings of sound made or images taken within a Venue, including future rights to such recordings or to any works derived from such recordings that is not a video or sound recording or photograph taken for only private, non-commercial and non-promotional purposes. I unconditionally and irrevocably assign to Cricket Victoria all rights, including copyright and other intellectual property rights, in any recordings of sound made or images taken by me within a Venue that is not a video or sound recording or photograph taken for only private, non-commercial and non-promotional purposes.
26. I consent to (i) the recording of my image, likeness and/or voice by any means (including but not limited to video, audio and visual recordings by television cameras and photographers) (together **Images**) and (ii) the use of the Images at the Venue, including display on vision screens throughout the Match and (iii) the commercial exploitation, throughout the world and on a perpetual basis, of the Images by any means by Cricket Victoria and its commercial partners (including without limitation Cricket Australia, the International Cricket Council and any official sponsor, official supplier, broadcaster or licensee), all without compensation of any kind.

Risks, Waiver & Indemnity

27. I have read and understood each of the Risks of Attendance described below. I also understand that attending the Venue and a Match has inherent and obvious risks in addition to those described in the Risk of Attendance. I accept all of the Risks of Attendance and all inherent and obvious risks from attending the Venue and a Match. I voluntarily assume all of the risks involved in attending the Venue and a Match, whether or not described in these Conditions.

The risks of attendance at a Match or Venue include (but are not limited to):

- Collision with a cricket ball, person or other fixed or moving objects;
- Falling on, over or down the stairs, chairs or floors of the Venue, including because they are wet or damaged or have rubbish lying on them;
- The failure or unsuitability of facilities at the Venue (including grand-stands, fences and guard rails);
- Being exposed to the sun, rain, wind or storm without any protection from the elements;
- Acts of violence and other harmful acts (whether intentional or inadvertent) committed by persons attending the Venue or a Match; and
- Being exposed to bright and flashing lights, fireworks and loud noises.

By attending at a Match or Venue you are at risk of suffering (among other things):

- Broken bones or joint or limb injury;
- Blackout or fainting;
- Burns, sunburns, cuts and abrasions; and
- Damage to your clothes and personal equipment.

28. I acknowledge that attending the Venue and a Match may cause me personal injury, death or property damage as a result of which I may suffer loss of income (salary, wages, etc), financial loss or other forms of economic loss. I agree that I am solely responsible for any of these losses without being able to make or seek any recovery from Cricket Victoria or any other Authorised Person. I release and indemnify Cricket Victoria and the other Authorised Persons for any loss of income (salary, wages, etc), financial loss or other forms of economic loss that I may suffer or incur.
29. I am responsible for any damage I cause to anybody else, and any damage I cause to my property or to someone else's property. I indemnify Cricket Victoria and the other Authorised Persons in respect of any liability or claim made against Cricket Victoria or the other Authorised Persons as a consequence of, in relation to, or in any way arising out of my conduct or attendance at the Venue or the Match.
30. Cricket Victoria and the other Authorised Persons acknowledge that each indemnity and exclusion of liability in this document is subject to, and operates only to the extent permitted by, applicable laws. Cricket Victoria and the other Authorised Persons acknowledge that each indemnity and liability in this document is amended to the extent that any right under the Australian Consumer Law (or similar legislation) cannot be excluded..
31. Where there is a breach of the Australian Consumer Law (or similar legislation) by Cricket Victoria or the other Authorised Persons in respect of which the exclusions or indemnities in these Conditions are prohibited from applying, to the extent that it is reasonable, my rights to refund or any other compensation are limited to (i) refund of the purchase price of the Tickets held by me that were or are affected by the breach; and or (ii) the provision of equivalent goods and services as those that were to be provided to me for the Tickets held by me that were or are affected by the breach.

Miscellaneous

32. I assign, vest and transfer to Cricket Victoria any fee, remuneration, commercial advantage or any other financial benefit whatsoever received from, or agreed to be received from, or permitted by, any person that is related to, or as a result of, my breach of any of the Conditions.

33. I acknowledge that Cricket Victoria reserves the right to make amendments to these Conditions from time to time at Cricket Victoria's sole discretion and without notice. A full copy of these Conditions (as amended, if appropriate) are available on Cricket Victoria's website <https://www.cricketvictoria.com.au/terms-and-conditions/> and from Cricket Victoria on request.
34. I acknowledge that these Conditions and any dispute or claim arising out of or in connection with these Conditions will be governed by and interpreted in accordance with the laws of Victoria, Australia. Any dispute arising from or in connection with these Conditions or my attendance at a Match or the Venue will be submitted to the non-exclusive jurisdiction of the courts of Victoria, Australia.
35. I acknowledge that Cricket Victoria may use any personal information received by Cricket Victoria from a Ticket agent in accordance with the Australian Cricket Privacy Policy and the relevant Ticket agent's privacy policy, which can be viewed on the Cricket Victoria website <https://www.cricketvictoria.com.au/privacy-policy/> and the relevant Ticket agent's website. The Australian Cricket Privacy Policy details how Cricket Victoria uses and discloses personal information, how a Ticket holder can access and/or correct their personal information and how a Ticket holder can make a complaint about Cricket Victoria's use or disclosure of personal information.
36. I consent to and acknowledge that, without prejudice to, and without limiting, any other rights which Cricket Victoria or any other Authorised Person may have, that if I contravene any of the Conditions (in the reasonable opinion of Cricket Victoria and/or an Authorised Person) I may:
- (a) be refused entry to the Venue by an Authorised Person without any refund or compensation of any kind;
 - (b) be ejected from the Venue by an Authorised Person without any refund or compensation of any kind;
 - (c) have my Ticket confiscated and/or cancelled and any other Tickets held for any other Matches cancelled without refund or compensation of any kind;
 - (d) be subject to the operation of the Cricket Victoria Member Protection Policy, at Cricket Victoria's discretion;
 - (e) have sanctions imposed against me, including but not limited to being banned, prohibited or disqualified from purchasing Tickets for, or entering into any Match or other function played, promoted or conducted (i) under the auspices of Cricket Victoria =; or (ii) at the Venue; and/or
 - (f) have legal action taken against me in connection with any contravention (including without limitation criminal prosecution).